



Your School, Your Voice

Family Satisfaction and Engagement Survey 2018 - 2019

Highline Academy Northeast

Survey Response Rates Highline Academy Northeast

2017		2018		2019	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
80.00%	48.94%	60.13%	42.38%	46.93%	37.18%

Family Satisfaction and Engagement Survey - Summary by Category

The following is a summary of the overall data by category of Highline Academy Northeast's family School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	206	84.7%	81.1%	177	81.7%	82.1%	168	84.2%	85.1%	2.5%	3.0%
General	201	85.5%	79.6%	169	77.7%	80.6%	167	78.9%	81.3%	1.2%	0.6%
Involvement Opportunities	206	84.0%	80.7%	177	82.0%	81.6%	167	88.7%	88.4%	6.7%	6.8%
Communication	206	79.1%	75.3%	177	76.8%	77.4%	166	80.0%	81.5%	3.2%	4.1%
Academics	202	89.1%	85.2%	170	85.0%	86.0%	167	88.5%	88.5%	3.5%	2.5%
School Environment	203	88.3%	85.0%	170	85.3%	85.3%	168	83.8%	85.1%	-1.6%	-0.2%



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Highline Academy Northeast Family Satisfaction and Engagement Survey

The following are the results of Highline Academy Northeast's Family Satisfaction and Engagement Surveys. The parent survey was scored on a 5 point scale, Strongly Disagree to Strongly Agree

Category	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
General											
I would recommend this school to others.	200	90.0%	83.1%	169	81.7%	84.2%	167	83.2%	85.0%	2%	1%
Overall, how satisfied are you with your child's school?	201	81.1%	76.0%	167	73.7%	77.1%	164	74.4%	77.5%	1%	0%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	205	80.0%	71.7%	176	77.8%	73.7%	152	88.8%	87.7%	11%	14%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	203	91.1%	83.4%	176	86.4%	84.1%	163	89.6%	89.1%	3%	5%
How satisfied are you with updates about your child's school.	206	89.3%	88.2%	177	89.3%	89.1%	164	90.9%	91.6%	2%	3%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	205	59.0%	67.5%	177	57.6%	67.3%	150	80.0%	83.5%	22%	16%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	205	93.2%	87.7%	176	90.9%	88.4%	167	91.6%	89.0%	1%	1%
How satisfied are you with information about how you can be involved at your child's school.	205	88.3%	83.3%	177	87.6%	84.6%	163	89.0%	89.7%	1%	5%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	206	86.9%	83.2%	173	84.4%	83.9%	164	90.2%	87.6%	6%	4%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	205	75.6%	69.5%	175	68.6%	72.3%	159	80.5%	79.4%	12%	7%



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Communication											
How well does your child's school make parents feel welcome.	204	88.2%	83.7%	177	84.7%	85.2%	166	82.5%	86.2%	-2%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	205	86.3%	78.4%	177	80.8%	80.4%	160	82.5%	88.5%	2%	8%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	206	83.0%	79.3%	177	75.1%	81.1%	165	81.8%	83.0%	7%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	206	72.8%	75.4%	177	80.2%	77.3%	163	84.7%	82.4%	4%	5%
How well does your child's school ask for your input about important school decisions.	201	62.7%	62.5%	168	61.3%	64.8%	161	60.2%	68.5%	-1%	4%
How well does your child's school value the diversity of children's backgrounds.	201	84.1%	78.3%	170	82.9%	80.5%	164	83.5%	84.3%	1%	4%
How well does your child's school provide a helpful person who will respond to my concerns.	202	79.2%	76.5%	170	74.1%	78.6%	161	80.1%	80.3%	6%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	200	80.0%	74.0%	170	82.9%	75.9%	162	84.0%	80.6%	1%	5%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	202	90.1%	87.8%	170	87.6%	88.3%	167	86.8%	90.1%	-1%	2%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	202	95.5%	90.1%	170	91.2%	90.9%	166	94.6%	93.4%	3%	3%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	200	88.0%	82.7%	170	82.9%	84.2%	162	88.9%	88.6%	6%	4%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	201	87.1%	83.5%	169	83.4%	84.2%	165	90.3%	87.5%	7%	3%
School leadership emphasizes high academic expectations for all students.	200	84.5%	81.7%	169	79.9%	82.2%	164	81.7%	83.0%	2%	1%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	202	84.7%	81.7%	168	83.3%	82.4%	167	85.6%	83.3%	2%	1%
The front office staff is friendly and welcoming.	201	84.6%	86.2%	168	84.5%	86.8%	168	76.8%	87.2%	-8%	0%
I have confidence in the people at my child's school	201	86.6%	84.7%	170	84.7%	85.3%	167	83.8%	85.8%	-1%	1%
The school creates a school environment that helps children learn.	203	91.6%	87.2%	169	85.8%	87.6%	168	87.5%	88.0%	2%	0%
My child's school is a safe place to learn.	200	96.0%	88.6%	170	87.6%	87.6%	167	89.2%	86.9%	2%	-1%
My child is challenged by the work s/he is given.	203	84.7%	81.6%	169	79.9%	81.3%	167	83.8%	81.6%	4%	0%
The teachers care about his/her success.	202	94.6%	88.3%	167	92.8%	89.0%	165	91.5%	88.9%	-1%	0%
My child's school motivates my child to work hard.	202	87.6%	82.4%	168	85.1%	83.1%	166	83.1%	82.9%	-2%	0%
My child's school prepares him/her for the next academic year.	192	87.0%	85.9%	157	87.3%	86.5%	157	85.4%	86.2%	-2%	0%



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School Environment											
My child's school prepares him/her for college and career.	59	78.0%	82.2%	54	75.9%	81.5%	65	50.8%	76.1%	-25%	-5%